

## **MH&CO COVID-19 Client Communication (Sent 3/5/19)**

We've had a few intense days here in Tennessee. Many of you sent messages after Tuesday's tornado to find out if we're okay. And you might have heard Tennessee has had its first confirmed case of the coronavirus.

You're probably wondering what all this means for your Business Accelerator intensive next week.

Before we get into the details, we want you to know that **your intensive will continue as planned next week**. That said, **your health and safety is our top priority**, so here's what you need to know about both situations.

The Tornado:

- **Franklin sustained absolutely no damage or loss of life as a result of the storm.**  
We are about 15 miles south of Nashville. While we're standing with our Nashville neighbors, we are grateful to continue business as usual.
- Nashville International Airport is fully operational, as are the interstates and surrounding roads connecting the airport to Franklin.
- You'll have no trouble traveling to your intensive.

The Coronavirus:

- We believe **the risk is incredibly low** for our clients next week, based on the reports from both the State of Tennessee and the CDC.
- However, we're partnering with the Harpeth Hotel to take our **cleanliness and sanitation** to the highest level possible to ensure your safety.
- We know it's a little unusual, but we would like to ask that you **do not shake hands** while you're here. Instead, let's bring back the fist bump!
- As you've probably heard, good handwashing is the single best way to prevent the spread of disease. Remember to wash for at least 20 seconds.
- All handheld microphones, faucets, door handles, restrooms, elevator buttons, and other frequently touched items will be **disinfected with hospital-grade sanitizing wipes** twice each day.
- **Hand sanitizer** will be placed on every table for your regular use.

Unexpected challenges are just part of life and business. But that won't stop us—or you—from having a day of breakthroughs and insights sure to accelerate your business results.

We can't wait to see you next week.

If you have any concerns or questions, please don't hesitate to reach out to your Client Care Manager, Deidra Romero.